



**ALERT FM™**

*Powered by GSSNet*



***ALERT FM USB Receiver***  
**User Guide**

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# 1 Getting Started

This chapter describes how you get started with the ALERT FM USB receiver.

## 1.1 Introduction

The ALERT FM USB receiver is an advanced Emergency Warning Receiver. The information is transmitted over the ALERT FM radio network in areas with good coverage.

The ALERT FM USB receiver is equipped with a graphical display capable of showing multiple lines of information. In addition to alert messages, users can receive other services such as weather information.

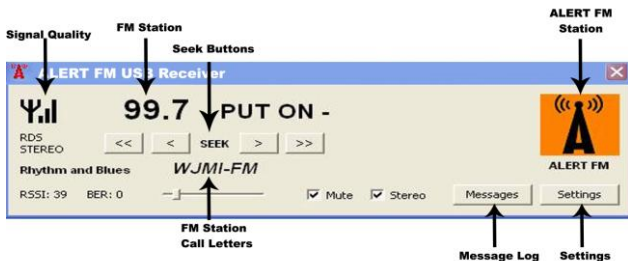


Figure 1: ALERT FM USB Receiver Interface

## 1.2 Software Installation

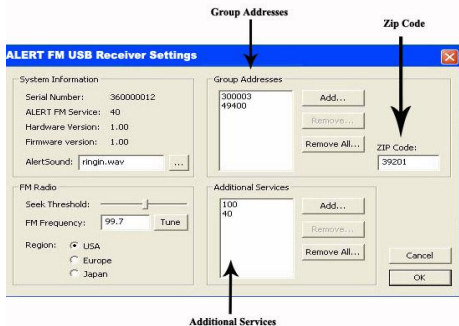
Software must be installed on your computer before your ALERT FM USB receiver will receive alerts and messages. Please visit [www.alertfm.com/t-product\\_support.aspx](http://www.alertfm.com/t-product_support.aspx) to download the software.

## 2 Settings

The ALERT FM USB receiver should function after the device is plugged into your computer's USB port and you have installed the ALERT FM USB software. If not, call ALERT FM Customer Service.

Before the ALERT FM USB receiver will receive alerts and messages, it must be programmed. You must program your zip code and group and additional service codes.

To program your ALERT FM USB receiver, click on the Settings button on the ALERT FM USB Receiver interface.



**Figure 2: ALERT FM USB Receiver Settings**

### 2.1 ZIP Code

Input your zip code into the zip code box located on the right side of the screen. Press OK only after you have inputted your group address and additional service codes.

## 2.2 Addresses

With ALERT FM, messages can be sent to groups of receivers based upon their location or addresses. An address is a code stored in the USB receiver. All receivers with a certain address can receive a message sent to this address assuming that the USB receiver is plugged into the USB port and software has been installed (See Section 1.2 above) and properly tuned to an FM station (See Section 2.4 below).

The USB receiver can have up to 30 addresses.

Please visit [www.alertfm.com](http://www.alertfm.com) for the public address codes available in your area.

Enter new Address: From the ALERT FM Receiver settings, go to Group Addresses and click the Add button. Enter the group address and click OK.

**Note: Only enter Addresses approved by ALERT FM**

Remove an address: From the ALERT FM Receiver settings, go to Group Addresses and highlight the address you wish to remove and click the Remove button.

If you wish to remove all of the group addresses, click the Remove All button under Group Addresses.

## 2.3 Service

All messages sent on the ALERT FM channel are part of some service. A service has messages of similar type, such as; alert service, weather service or a paging service.

As new services are introduced, their ID (a number) can be found at [www.alertfm.com](http://www.alertfm.com). To get access to its messages, the service ID must be entered into the USB receiver.

Enter new Address: From the ALERT FM Receiver settings, go to Additional Services and click the Add button. Enter the service address and click OK.

**Note: Only enter Services approved by ALERT FM**

Once you have entered the Additional Service codes, press the OK button at the bottom of the ALERT FM Receiver Settings window. This will save the zip code and group address and additional service codes that you just entered.

Remove an Address: From the ALERT FM Receiver settings, go to Additional Services and highlight the service address you wish to remove and click the Remove button.

If you wish to remove all of the service addresses, click the Remove All button under Additional Services.

## 2.4 Radio

The ALERT FM USB Receiver tunes to ordinary FM stations. These stations transmit in the 88-108 MHz band.

**NOTE: You may listen to any of your local FM radio stations; however if you must be tuned into an ALERT FM station to receive alerts and messages.**



**This symbol denotes an ALERT FM Station.**  
Alerts and Messages Can Be Received on this station.



**This symbol denotes a Non ALERT FM Station.**  
Alerts and Messages Can NOT Be Received on this station.

## 3 Handling Messages

The ALERT FM USB Receiver is capable of receiving text messages up to 240 characters. Normally, messages will be shorter to make them easier to read.

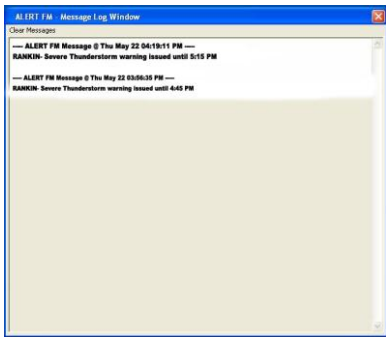
The ALERT FM USB Receiver can store up to 30 messages. When the list is full, new messages will replace the oldest in the list.

### 3.1 Receiving messages

When you receive a new message, the receiver will generate an alert signal (ring) and the alert or message will be displayed in a pop-up window.

### 3.2 Viewing Messages

New messages are displayed immediately, as described above. To see old messages, click the Messages button on the ALERT FM USB Receiver interface. This will allow you to review your messages in the message log.



**Figure 3:**  
**ALERT FM-**  
**Message Log**  
**Window**

### **3.3 Deleting messages**

The message list can be cleared (all messages deleted) by clicking Clear Messages in the Message Log Window.

## **4 Maintenance**

The ALERT FM USB Receiver is a highly advanced product and should be treated with the greatest care. If you follow the recommendations below, you will fulfill requirements for the warranty and the receiver should provide several years of useful service.

- Keep the receiver away from small children.
- Protect it from moisture. Fluids and moisture may contain substances that can corrode the receiver's electronics.
- Avoid use in dusty and unclean environments
- Don't store in hot places. High temperatures can shorten the lifetime of electronics devices
- Don't store in cold places. When the receiver is warmed up to its normal temperature, there may be moisture inside the receiver that could damage the electronics.
- Don't try to open the receiver. Unauthorized tampering with the receiver can damage it. Call ALERT FM Customer Service if your receiver needs to be repaired.
- Don't drop or shake the receiver. If handled roughly, the electronics could be damaged.

- Don't try to connect the receiver to incompatible devices. Incompatible devices may damage the electronics.
- The receiver is usually unaffected by brief exposure to the weak magnetic fields from domestic appliances, e.g., TV stereo sets and computers. However, it should not be placed near or on these devices since this lowers the sensitivity to messages.

**IMPORTANT: The ALERT FM USB Receiver, like any radio communication device, operates using data transmission networks, radio signals, messages and programmed functions which naturally are not 100% reliable and which are beyond the control of Global Security Systems, LLC (“GSS”). Therefore you should never rely solely upon any such radio communication device for essential communications (e.g. medical emergencies).**

## **4.1 Upgrading the Software**

GSS will provide ALERT FM USB receiver software updates on periodic bases. The software updates will be available at [www.alertfm.com/t-product\\_support.aspx](http://www.alertfm.com/t-product_support.aspx).

## **4.2 Scan for stations**

The ALERT FM USB Receiver must be manually tuned to an ALERT FM station to receive alerts and messages. Use the seek button on the ALERT FM USB Receiver interface to tune to an ALERT FM station.

## **5 Limitation of Liability**

Customer acknowledges that messages may be lost, incorrect, garbled or not received by the intended recipient due to circumstances that are beyond the control of GSS. Customer acknowledges that GSS has no liability at law or in equity for the failure of a message to reach its intended recipient. Customer acknowledges and agrees that, in the absence of willful misconduct by GSS, that GSS and its representatives shall not be responsible for any incidental, special, consequential, punitive or other damages including lost profits arising out of any messaging disruption, interruption, mistakes, omissions, delays, errors or defects in the service or transmission of messages.

## **6 Limited Warranty and Exclusions**

GSS LLC provides a limited consumer hardware warranty to the original registered (non-commercial) consumer (the "Customer") of ALERT FM products who registers the Product with the Company within ninety (90) days of purchase. This warranty is non-transferable and does not apply to any product used in any manner other than under normal intended customer use by an individual consumer.

### **6.1 Hardware**

Subject to the exclusions, limitations and conditions stated, GSS LLC warrants that all units are free of defects in material and workmanship, under normal intended consumer (non-commercial) use, for a period of ninety (90) days from the original purchase date. GSS additionally warrants to the Customer that all ALERT FM hardware, accessories and components purchased from GSS, including but not limited to the Cables, Power Cords, and

Batteries, will be free from defects in workmanship and materials, under normal customer use, for a period of ninety (90) days from the original purchase date.

## **6.2 Exclusive Remedies and Procedure**

In the event of a defect in material or workmanship during the warranty period, GSS will, at its sole option, repair or replace the product at no charge to Customer for parts or labor. To obtain warranty service, Customer must contact the GSS Customer Service Center for a return authorization code, and return the unit shipping postpaid, with proof of the date of original purchase and Customer return address, to:

Warranty Returns

C/O: GSS

308 East Pearl Street, Suite 202

Jackson, MS 39201.

Shipping labels must contain the return authorization code. ANY shipments sent for warranty service WITHOUT the appropriate return authorization code will be refused and returned to the Customer at Customer's expense. GSS will not be responsible for any loss or damage to the product incurred while the product is in transit from Customer for repairs. Customer should, as a precaution, purchase adequate insurance for the unit while in transit. GSS shall not be responsible for any software, firmware, data, information, or memory data contained in, stored on, or integrated with any products returned to GSS for repair by the Customer, whether the products are under warranty or not.

GSS's only obligation under this warranty shall be, at GSS's sole discretion, to repair or replace the product or part with a

comparable product or part, or if neither repair nor replacement is reasonably available, GSS may refund to Customer the purchase price paid for the product or part. Replacement products or parts may be new or reconditioned. Parts removed by the GSS shall become the sole property of GSS. GSS's repair or replacement of defective parts does not extend the term of this Limited Warranty, which shall expire upon the expiration of the applicable Consumer Limited Warranty period from the date of original purchase.

### **6.3 Severability Clause**

If any provision of this Consumer Limited Warranty shall be held invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby, and all other provisions shall remain in full force and effect as if such invalid, illegal, or unenforceable provision had never been contained herein.

### **6.4 Limitations and Exclusions**

This warranty excludes

- (1) cosmetic or physical damage to the surface of the product, including cracks or scratches on the LCD screen or outside casing;
- (2) damage caused by misuse, neglect, improper installation or testing, unauthorized attempts to modify the product, attempted servicing, except for battery replacement, by anyone other than an authorized service representative of GSS or any other cause beyond the range of intended use;
- (3) damage caused by accident, fire, water or liquids, power changes, other hazards, or acts of God;
- (4) use of the product with any non-ALERT FM device, component (such as chargers or connection cables) or

service, if such device, component or service causes the problem;

(5) use of this product for any non-consumer, commercial or rental purpose;

(6) ALERT FM Software, installation software, or any other software used in conjunction with ALERT FM hardware.

Any third-party products, including software included with ALERT FM products, are not covered by this Consumer Limited Warranty, and the Company makes no representation or warranties on behalf of such third parties. Any warranty on such products is from the supplier or licensor of the third-party product.

THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, PERFORMANCE, ACCURACY, CORRESPONDENCE WITH DESCRIPTION, AND NONINFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. IN NO EVENT SHALL GSS BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT, ACCESSORY OR SOFTWARE, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OF ANY KIND OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, SOFTWARE OR APPLICATIONS OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS, ACCESSORIES OR SOFTWARE TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW. EVEN IF GSS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, GSS'S ENTIRE LIABILITY SHALL BE LIMITED TO COSTS OF

REPLACEMENT, REPAIR, OR REFUND OF THE PURCHASE PRICE PAID, AT THE SOLE OPTION OF THE COMPANY TO THE EXTENT THESE DAMAGES MAY BE SO LIMITED BY APPLICABLE LAW.


Some states and jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty may give you specific legal rights, and you may also have other rights that vary from state to state and from one jurisdiction to another.

## **6.5 Governing Law**

This Registered User Limited Warranty shall be governed by the laws of the State of Mississippi, U.S.A. and by the laws of the United States, excluding their conflicts of law principles. The United Nations Convention on Contracts for the International Sale of Goods is hereby excluded in its entirety from application to this Limited Warrantee.

## DECLARATION OF CONFORMITY

The responsible party declares that this device complies with Part 15 of the FCC Rules and ICES-003 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Global Security System  
Address: 308 East Pearl Street, Suite 202  
Jackson, MS 39201 USA  
Tel: 601.709.4240  
Fax:  
Printed Name/Title: James B. Lewery, General Manager  
Signature:   
Product Description: Personal Alert and Messaging System  
Model Name: Alert FM USB  
Trade/Brand Name: Alert FM  
Manufacturer: Uni Precision Industrial Ltd.  
Address: Room 604, 6/F, Harbour Center, Tower 2  
8 Hok Cheung Street, Hung Hom, Kowloon  
Hong Kong  
Report Number: 595UT8TestReport.pdf  
Date: April 9, 2008

**308 E. Pearl Street, Suite 202,  
Jackson, MS 39201**

**Customer service: 601-709-4240**

**Toll Free: 1-866-869-5180**

**[www.alertfm.com](http://www.alertfm.com)**